



Name _____

Address _____

Date _____

Coverage is for 12 months from above date.

Base Plan Per Unit \$399.95

Warm Air Furnace _____

Water Boiler _____

Steam Boiler _____

Number of Units Covered @ \$399.95 _____

Additional Equipment @ \$224.95

Space Heater _____

Water Heater _____

Fuel Customer Discount \$ _____

TOTAL PLAN COST \$ _____



Before You Call ...
If your system fails to heat properly, we ask that you check the following items before calling us for service assistance:

CHECK

Your thermostat to be sure it's set above room temperature

CHECK

The emergency switch. It should be in the "ON" position.

CHECK

To see if all fuses and or breakers are in operating condition.

CHECK

Gauge on fuel tank to be certain there is fuel in the tank.

NOW

Press the Reset button **ONLY ONCE**.

**If your unit still fails to work, call
Portland - 207-828-4886
Freeport - 207-865-9010**

**This agreement does not cover service calls resulting in the correction of these conditions.*



HOMEOWNER PROTECTION PLAN

FULL COVERAGE

24 Hours a Day

7 Days a Week

365 Days a Year

Working Together for Total Comfort

**Portland
207-828-4886**

**Freeport
207-865-9010**

Charlie Burnham Energy Service Inc.

FUEL OIL & PROPANE SALES

"Your Local Energy Provider"

Oil and propane customers on automatic delivery receive \$50.00 Discount on a service contract

*Our 12-month Service Agreement covers most common service and repairs 24 hours a day ***

All new plans start with an annual tune-up and inspection.

The first visit, we will pay for the annual cleaning. All deficiencies need to be repaired at this time. After the first visit we will pay all covered parts labor and materials. For 12 months up to \$500.00 per occurrence.

- Inspection and Cleaning of Flue Passages
- Lubrication of Motors
- Testing of All Safety Controls
- Repair or Replacement of Any Covered Part
- Adjustment of Combustion for Maximum Efficiency

Tune-ups & non-emergency calls must be scheduled between 8:00 a.m. and 3:00 p.m. Monday through Friday.

Contract will renew automatically and be charged to the customer's account. The customer is responsible for scheduling appointments for annual tune-up. (One per year)

Charlie Burnham Heating is not responsible for resulting damage due to any covered part failure. Service contract will be cancelled on accounts 60 days past due.

CONTRACT COVERS EQUIPMENT FIRING LESS THAN 200,000 BTU INPUT PER HOUR

WE WILL COVER LABOR AND PARTS ON THE ITEMS LISTED BELOW.**

BURNER

- All Components

CONTROLS

- Blower Complete or Repaired. Our Option Limit
- Flame Safety
- Aquastats (standard)
- Fan Control
- Pressure Switches
- Room Thermostat (standard up to \$60)
- Electrical Switches
- Furnace Blower Motor
- Standard Air Filters (1 set per year)

WATER PARTS

- Air Vents Standard
- Boiler Feed/ Back Flow (911S OR EQUAL)
- Mixing Valves
- Safety Valves Domestic/Boiler
- Expansion Tank
- Low Water Cut Off
- Circulator Repair or Replacement
- Condensate Pumps

***We will pay on all covered repairs up to \$500 per occurrence 24 hours a day, year round. Non Emergency calls must be scheduled during regular hours. Non covered charges will be billed at prevailing rates for both parts and labor. Overtime will be charged after 4:00pm, and weekends and holidays.*

THIS PLAN DOES NOT COVER:

- Repair or Replacement of Fuel Tanks
- Power Venter Repair or Replacement
- Obsolete Parts or Units
- Fuel Lines
- Frozen Pipes, Oil Lines and Regulators
- Domestic Plumbing/Heating Pipes
- Domestic Hot Water Coils/Gaskets
- Duct Work & Registers
- Air Cleaners & Humidifiers
- Combustion Chambers Replacement
- Hot Water Storage Tank Replacement
- Domestic Hot Water Pumps and Controls
- Domestic Thermal Expansion Tanks
- Heat Exchanger Replacement
- Parts in Contact with Anti-freeze
- Replacement of the Appliance
- Indoor Outdoor Reset Controls

Service or replacement of anti-freeze will be billed at applicable rates, parts and labor. This plan does NOT cover damage caused by flood, fire, or burst pipes.

Charlie Burnham Heating Service, Inc. will not accept liability or pay for any work not performed by us or our authorized agent. We also accept no liability for damage caused by acts of God, unavoidable delays flood, fire, voltage surge, lightning as well as any other cause beyond our control.